

## **Term & Conditions:**

### **Deposit & Final Payment:**

A deposit of \$300 per person per tour is required at time of booking. Reservations will not be considered made until a deposit is received. Until your air ticket is paid for in full, there may be price variations imposed by the airlines, which will be added to your fare. The deposit forms part of your final payment, Final Payment is due 30 days prior to departure, subject to the availability of required tour services. If we do not received final payment by the specified date, we reserve the right to cancel and release the reservations; re-booking will then be subject to availability. In case of billing errors, we reserve the right to reinvoice with correct pricing. Payment of balances and cancellation penalty schedules for IEXPRESS TRAVEL is as outlined at the base of the terms and conditions.

### **Travel Protection Plan:**

IEXPRESS TRAVEL suggests all clients to purchase travel insurance to cover their luggage, accident and trip cancellation just in case. IEXPRESS TRAVEL is NOT liable for loss, damage, or theft of luggage or any personal belongings, for personal injury, accident, or illness. You must have complete coverage. Check with your insurance company or travel agent. Benefits under Medicare or similar coverage may not apply while traveling out of the United States.

### **Passport & Visas:**

A valid passport is required of all tour participants. It must have at least 6 months validity left before expiration and at least one blank page left on it. At the time of printing, visas for China are required of all participants on tours. Travelers must consult with the appropriate consulates to determine if any visas are needed. It is suggested that all passengers, regardless of the passport they hold, check with the appropriate consulates to determine if any visas are needs. Securing any needed visas is the responsibility of the tour participant.

### **Health Requirements:**

Travelers should check with the consulates and/or the local health boards for the latest health requirements. If you have any special medical conditions that you are aware of, please inform IEXPRESS TRAVEL at the time of booking. If there are any special dietary foods that are required, please inform IEXPRESS TRAVEL at the time of booking as well.

Travelers who need special assistance: Any disability requiring special attention must be reported to IEXPRESS TRAVEL at the time of booking. IEXPRESS TRAVEL will make reasonable efforts to accommodate the special needs of disabled tour participants, but is not responsible for any denial of services by carriers, hotels, lodges, restaurants or other independent suppliers. Motor coaches and mini-buses are not equipped with wheelchair ramps. We regret we cannot provide individual assistance to a tour member for walking, dining, getting on/off motor coaches, and other transportation vehicles or other personal needs. Travelers who need assistance must be accompanied by a qualified companion.

### **Revision Fee:**

A handling fee of \$300.00 per person will be charge for any alterations or revisions. This fee will also be charged for any additional revisions requested by client or travel agent after deposit has been received and confirmation issued. In most cases, changes cannot be made less than 30 days before travel. No refund will be made for unused portions of a travel package. Spelling corrections' to clients' names after air tickets have been issued are subject to airline revision fees. Courier delivery costs will also apply if any changes are necessary within five weeks prior to tour departure. A change of tour date or tour itinerary within 30 days of departure will be treated as a cancellation and new booking; regular cancellation fees apply.

### **Cancellations:**

Cancellations are very costly and usually do not occur in time for resale of the can-celled tour. If cancellation in writing is received by IEXPRESS TRAVEL more than 30 days prior to departure, \$300 penalty per person will be collect. For cancellation received 30 days or within 30 days, there will be NO REFUND!

### **Responsibility:**

IEXPRESS TRAVEL is responsible for making arrangements for tour services offered in this itinerary. The carriers, hotels, and other suppliers providing tour services are independent contractors and are not principals, agents, employees, partners, or joint ventures of IEXPRESS TRAVEL. The tour participant agrees that IEXPRESS TRAVEL is not liable for any damage, loss (including personal injury, death, and property loss) or expense occasioned by any act or omission of any supplier providing tour services, or any insurer or insurance administrator under the Travel Protection Plan, or of any other person. IEXPRESS TRAVEL assumes and accepts no liability for injury, loss, damage, accident, delay, changes, or inconvenience caused by: any force majeure – health risks – reason of war or threat of war – riots – civil strife – terrorist activity – industrial disputes – acts, omission, neglect, delay or default of any person engaged in change of schedules by airlines – interruption or failure of public utilities outside the control of the hotel and similar events beyond our control, including storms, tempests and hurricanes.

If the services included in the tour cannot be supplied or there are changes in an itinerary for reasons beyond the control of IEXPRESS TRAVEL, IEXPRESS TRAVEL will arrange for the provision of comparable services, when possible. Any resulting additional expense will be payable by the "Client" and any resulting saving will be refunded by "Company" to "Client".

The statements herein and the contract between "Client" and "Company" are made and entered into in San Mateo County, CA. Any controversy or claim between a tour participant and IEXPRESS TRAVEL, which cannot be settled amicably must be litigated a state court in and for San Mateo County, CA and shall be governed by the law of California. IEXPRESS TRAVEL and each tour participant expressly waives the right to a jury trial and agrees that legal proceedings, if any, must be filed within one year following the date of tour completion. Each tour participant understands that IEXPRESS TRAVEL will be accepting that participant's booking in reliance upon such participant's acceptance of these tour conditions.

No person, other than an authorized representative of IEXPRESS TRAVEL is authorized to vary, add, or waive any term or condition set forth in the preceding provisions.